



March 17, 2020

To our valued members,

As the situation with the outbreak of the coronavirus (COVID-19) continues to evolve, the health of our members and staff is the top priority for U.S. Legal Services. We are taking steps to make sure we can continue to serve you and maintain the health and safety of our staff.

Connecting with us. You may contact U.S. Legal Services:

- Through our [Facebook](https://www.facebook.com/uslegalservices/) account (<https://www.facebook.com/uslegalservices/>)
- Through our mobile app (available in iTunes & Google Play)
- Through our [website](http://www.uslegalservices.net) (www.uslegalservices.net)
- By [email](mailto:ccpoainfo@uslegalservices.net) (ccpoainfo@uslegalservices.net)
- By phone (844) 896-LAWS (5297)

Mobile enablement. If you haven't already done so, we also encourage you to set up an online account and download our mobile app to help you:

- View your plan documents
- View the status of your case
- Submit a request to us
- Locate an attorney

While our office remains fully functional, we will deploy additional measures, as advised by local and federal authorities, to protect our staff and their families. In these circumstances, be assured that we have the capability to work efficiently and effectively from remote locations with no disruption to our members.

We appreciate your business and wish you a safe and healthy next few weeks as we collectively deal with COVID-19.

Sincerely,

U.S. Legal Services