

Testimonials & Endorsements

We are proud and pleased to share a sampling of a variety of the testimonials and endorsements we have received from members, Unions, City officials and Universities over the years.

We have also included a sampling of some of the citations and outcomes from the last few months.

This is from a truck driver commending the efforts of one of U.S. Legal's attorneys in Columbus, Ohio:

"I got a ticket while driving through Ohio and an attorney based in Columbus was able to help me out.

"The attorney really knows the tucking laws in his state and is willing to drive anywhere in that state to help out a driver. With so many lawyers looking to make a fast buck by demonizing truck drivers these days, it's nice to see one on the right side of the road for a change."

> RW Cato, WI CDL Plan Member

Michelle, in our CDL department, talked to our member's insurance agent, explaining the services USL provides to our drivers when it appeared that our member would be denied insurance and, therefore, the ability to make a living as a truck driver. Michelle received this from the driver:

"Hello, Michelle,

"After your talk with Vince [insurance agent], I got the nod and was able to get insurance which enabled me to keep my job! Naturally, I am joining U.S. Legal to help me keep it.

"Early on, you showed me what you all could do. Thank you very much as I am very thankful and rejoice. Thank God for U.S. Legal!

"Thank you for your effort. The weather got cold here again. I would move there, but I hear gators run faster than a human.

"Later," MG Blue Island, IL CDL Plan Member

Below is a letter our CDL Department received from an attorney who handled a ticket for one of our drivers:

"I am following up with the billing on this matter. I can tell you that you and your client received one hell of a value on this case – especially given the result; the ticket was dismissed outright.

"Sincerely," KE Muskegon, MI

This truck driver had been cited for being in a single lane and having an accident. Expecting the worst, the driver was delighted when the attorney we gave him was able to have the case dismissed and the charges dropped. No fine, no points, and it will not be on his record. The driver sent this to our CDL department:

"Thank you for appointing such a fine attorney to handle my case! I really thought I was going to lose my livelihood over this. It happened in a city far from home and it scared both me and my wife. I'm so glad I signed up with U.S. Legal."

> HC Prospect Hill, NC CDL Protector Plan Member

A truck driver who had been cited for following too close had this to say:

"Wanted to let you know that the attorney you assigned me was able to get the charges dropped and the case dismissed. Can't tell you how good it feels to be back on the road without that hanging over my head. Thanks for all your help!"

> BV Corinth, MS CDL Protector Plan Member

The following are samples of notes of appreciation sent to our CDL and Customer Service Departments:

"Thank you for the great work that both Shantel and Michelle are doing in the CDL Department. Both of these fine people are being talked about at Covenant for getting attorneys for the drivers very quickly. GREAT JOB, GIRLS! Keep up the good work."

MC

Belleview, FL CDL Protector Plan Member

"I've been talking to other truckers and they've told me how you were able to get their tickets reduced or dismissed. I have to tell you that I didn't really believe it, until it happened to me. Thank you for doing such a fine job! If I ever leave the company I'm with now, I swear I'll pay the premium on my own. This is definitely worth the price."

LH Point, TX CDL Protector Plan Member

"I joined U.S. Legal only a month ago. Now I wish I'd joined earlier as it would have saved me a ton of money and hassle. The attorney you assigned to fight my ticket was excellent! Very glad to know you're on my side.

> "Thank you," JA Gypsum, CO CDL Protector Plan Member

"Thanks for your help with the speeding ticket. I swear my truck wasn't going that fast, but I didn't expect the judge to believe me. My attorney was great – he got the ticket dropped. No fine or points or anything! I couldn't have done this on my own. I even got my bail back!"

RF Ivanhoe, CA CDL Protector Plan Member

"Want to inform you that the attorney you assigned me followedthrough by getting my ticket reduced with no points. I had to pay a fine, but it was less than I was told at the beginning. I appreciated you calling me back so quick, too. You made it easier to deal with all this. Thanks for your help.

> "Sincerely," JC Meadview, AZ CDL Protector Plan Member

"I knew when the officer pulled me over that I was speeding. I'd just looked down and saw my speedometer as he turned on his lights. But, thanks to the lawyer you assigned, the charges were reduced and I didn't get any points. I'm watching my speed better now, I can tell you. Just wanted to say thank you and God bless."

> FP Miami, FL CDL Protector Plan Member

"I am so happy with the attorney you gave me! He was professional, really knew the traffic laws, and he was able to get the case dismissed and the charges dropped. I could hardly believe it when I found out. I didn't have to pay a fine and there aren't any points against me.

"I'm grateful to USL for the service you've provided me. This is the best money I've ever spent!"

MS-J Fort Lauderdale, FL CDL Protector Plan Member

"I wanted to thank you all for helping me keep my job. Your whole department is very professional whenever I call. You're friendly and you always call me back right away. The attorney I had this time was able to get the ticket dismissed, so I don't even have points against me. You do a great service for all of us truckers and we appreciate it. Have a blessed day."

MM

Miami, FL CDL Protector Plan Member

"Wanted to let you know that my ticket was reduced with no points. I'm very happy. It's been a pleasure doing business with you.

> "Sincerely," TR Jacksonville, NC CDL Protector Plan Member

"I am very satisfied with all the calls I've made to U.S. Legal. The staff always call me back and are very professional people who work there.

> "Thank you so much," MG Lauderdale Lakes, FL Family Protector Plan Member

"I have used the services of the attorney you provided and I'm very satisfied with his professionalism and services. I would certainly recommend him to anyone in need of his services.

"Thank you for providing me with such a fine attorney."

MC

Fort Lauderdale, FL Family Protector Plan Member "Legal services rep was OUTSTANDING!! Very helpful and nice!! If I ever have to call back, I hope to get her again!! She deserves a raise!!"

RS

West Palm Beach, FL Family Protector Plan Member

"Thanks from me and Dawn. No worries legally with having the plan. We've been with you folks over ten years. Good people and always provide good service."

JC Big Coppitt Key, FL Family Protector Plan Member

"Keep up the excellent job!"

SH Miami, FL Family Protector Plan Member

"Thanks for all the help over the past 13 years. A very good service."

ΤA

Kissimmee, FL Family Protector Plan Member

"My attorney has been very professional and responsive to my legal needs. His is a definite asset to your legal system.

"Thank you," GD Orlando, FL Family Protector Plan Member

"Extremely helpful and friendly. Also prompt in returning calls."

JJ Port St. Lucie, FL Family Protector Plan Member

"I began the plan while an employee with the U.S. Postal Service (1984-2004). I am now on disability retirement. Like my Postal Union, the USL gave (and gives) me peace of mind as a solitary person in an increasingly difficult, complex, invasive world."

> JC Sarasota, FL Family Protector Plan Member

"We have used the legal plan three times, saving thousands of dollars!

"Thank you," PG Melbourne, FL Family Protector Plan Member

"Feel secure in the eventuality of a lawsuit, etc."

BP Loxahatchee, FL Family Protector Plan Member

"The attorney handled my recent divorce proceedings and, quite frankly, his knowledge, professionalism and constant availability made the whole ugly process bearable. I want to commend you for hiring such a competent lawyer; he is a credit to you and your organization. I am strongly recommending your service to all of my fellow Union members and I know for a fact that several are already using your services."

> JC President, ATU Family Protector Plan Member

"It works for me! I plan to use again soon."

CM Melbourne, FL

Family Protector Plan Member

"Have recommended several people for your Plan!

<u>"Thank you!"</u> JB Miami, FL Family Protector Plan Member

"Dear Mrs. Forbes:

"I definitely believe that initiating such services at U.S. Legal Services was a great idea. It works very well, at least for me. I recommend that the companies/institutions which offer their employees the services of your company should popularize the services to a larger extent.

"I thank you very much for your services and I wish you good luck. "Sincerely," ID

Professor of Medicine Louisville, KY Family Protector Plan Member

This e-mail was directed to our CDL Director by a member who had had a long, harrowing day with the threat of a court summons hanging over her head due to a complicated, on-going lawsuit. By the end of that day, all was resolved:

"Thanks to all of you at U.S. Legal who have been so helpful and understanding.

I am thankful that I participate in this program. It has served me well both times I used it before. I am hopeful this will turn out a success (for me), too! I am feeling pretty foolish right now for flying off the handle and being an alarmist. I really hope that you all don't have people like me causing you stress everyday 'cause you guys are great!"

SL

Jacksonville, FL Family Protector Plan Member

"Since I called U.S. Legal Service, my worries are over. They are very professional. I don't remember the name of the girl who helped me last time, but she was excellent. I will recommend U.S. Legal to my co-workers. "Sincerely,"

AM Miami, FL Family Protector Plan Member

"We are very pleased and do not have to worry about any unexpected legal affairs that could put a damper on retirement assets."

> IG Charlotte, SC Family Protector Plan Member

"I love this plan! It is such a huge umbrella to cover us! Good security for families."

DG Miramar, FL Family Protector Plan Member Here are outcomes of some of our recent tickets/citations:

CITIATION: Following too close	LOCATION: Lordsburg, NM	OUTCOME: Case Dismissed/Charges Dropped
Operating in single lane with collision	Seattle, WA	Case Dismissed/Charges Dropped
Speeding	Fowler, CA	Case Dismissed/Charges Dropped
Unsafe lane change	Truckee, NV	Reduced to less violation (no points)
Gladhands not secured (hanging)	Torrance, CA	Reduced to less violation (no points)
Speeding	Lanagan, MO	Reduced to less violation (no points)
Facing green signal, proceeded to turn left without yielding to	Hanover, PA	Case Dismissed/Charges Dropped
oncoming traffic Speeding	Fort Lauderdale, FL	Case Dismissed/Charges Dropped
Speeding	Hollywood, FL	Case Dismissed/Charges Dropped
Ran a stop sign	Bellefonte, PA	Reduced to less violation (no points) Reduced to Non-Moving Violation
Speeding	Point, TX	
Parking & left vehicle on street; drove vehicle on non-truck route	Braddock, NJ	Reduced to less violation (no points)
Unsafe backing	Downey, CA	Case Dismissed/Charges Dropped

The following is a sample of the endorsement we have received from the A.F.S.C.M.E., just one of the many companies, Unions and City governments we represent:

"To ALL AFSCME Presidents:

"As President of Local 1907, one of my main concerns is the problems of my members. I have discovered a way to help all of our members save on all of their legal needs and would like to share this plan with you.

"In March, we gave our endorsement to U. S. Legal Services, Inc. This has proven to be a great addition to our package of benefits. I would recommend that you take a strong look at the program that USL offers and how it can positively affect the lives of your members. We have used other plans in the past, but USL definitely has provided my members with the level of service that they expect.

"Please feel free to call, if you have any questions regarding the level of service we have received.

"Sincerely," President A.F.S.C.M.E. Local 1907 Miami, FL